## 1. Case Study

### 1.1 Client's stated reason for coming

00:30:36 The client invited the girl, Marion Crane to have dinner, and said “I was just about to myself”, but in later a few minutes he talked to his mother. He forgot his mother at the time he met the girl.

00:35:34 The client said some joke to Marion, such as “you eat like a bird”, and showed his hobby to her. He did that because he tried to attracted her but he failed at last. He was difficult at talk to a girl who he was fell in love with.

00:35:34 The client said “The boy’s best friend is his mother.” This word seems different from other boy’s view because it seems that his attachment to his mother was too strong. But at 00:38:49 The client said he want to leave his mother forever, but he knew he can’t.

00:38:00 The client believed that he was in his private trap, and he can’t get out.

00:41:51 The client seems over-react when Marion said she was meant well, he thought everyone meant well but actually means on the contrary.

00:44:34 Mr. Bates took out the picture on the wall and peeped Marion changing her clothes. It seems that he was familiar to this action. He had peeped other girls in the same way, obviously.

00:51:30 When Mr. Bates realized his “mother” killed the girl, he cleaned the room experienced, acted as he had done it before. All his actions indicate us that it was not his first time did these work, including cleaning the room and throw the body. And he and his mother did these was not for the 40000 dollars Marion had brought.

01:05:56 Mr. Bates lied to the private investigator, Arbogast, from time to time. He tried to cover what he and his “mother” had done. But in fact, the word he had made up was terrible and can’t prove themselves.

01:09:14 The client said he made a sandwich for Ms. Marion, but as we known, the food was made by his mother.

01:11:38 Mr. Bates strongly against Arbogast to see his mother. And changed his attitude to him, from a kind and nice man to a man who didn’t want to listen to other’s word.

01:26:02 After the client’s mother had killed to people, Mr. Bates asked her move to the fruit cellar, but her refused. So Mr. Bates carry her to the place.

01:36:39 The client said he wouldn’t get away even he had a chance. Actually, he can’t leave his “mother” anymore.

01:39:35 While the man, Sam Loomis, was talking about Mr. Bates’ mother, the motel and his future plan, he looked frightened and nervous, his fingers hit the office desk unconsciously, he found that his secret was nearly being known by other people, which made his mental situation bad and easily hurt others. The similar situation happened when Mr. Arbogast wanted to check his room and talked to his mother.

01:41:18 Marion’s sister found that the client’s mother was nothing but a mummy. Such as the deputy said before, the client’s mother had died 10 years ago. So the one who killed Marion and Mr. Arbogast couldn’t be Ms. Bates.

01:41:31 Mr. Bates dressed like his mother, with a wig, hold a knife rush into the cellar, tried to kill Marion’s sister. Luckily, Sam saved her life at the last time.

01:42:25 According to the psychiatrist, now the only personality in the client’s body was his mother’s personality. The “Norman” would no longer existed.

01:47:31 The voice of the client (I don’t know I should call this human “he” or “she”) became his mother’s voice. And this “woman” wouldn’t even harm a fly.

### 1.2 The course the disorder

## 2. Media influence on society views mental illness